

call us now on **0845 456 1500**



Next Generation Call Handling...

- Inbound & Outbound Call Handling
- Advanced Hosted Call Routing
- Innovative Products and Solutions

PERFORMANCE TELECOM

The leading partner for UK call centres



PERFORMANCE TELECOM

Performance Telecom is a leading independent reseller, working with multiple Tier 1 suppliers, to provide 'best fit' Inbound and Outbound telecoms solutions.

PT specialise in the call centre market offering a tailored product set to meet the needs of a demanding sector. Offering a wide choice of standard and advanced call handling products, with a focus on self care set up and maintenance of plans allowing you to be ultra responsive and provide excellent levels of service to your own clients.

From standard numbering through to complex and bespoke call routing, all services are delivered rapidly, at low cost and with first class customer service.

CALL CENTRE FOCUS

- Choice of Multiple Tier 1 Suppliers
- Best Fit Inbound & Outbound Solutions
- Competitive Rates and Fixed Charges
- Excellent Customer Service
- Minimal Capital Outlay
- Advanced, Self Care Call Routing
- Innovative & Bespoke Solutions
- Single Point of Contact / Single Bill
- Unrivalled Knowledge & Experience

Advanced Inbound Call Handling

- Self Care Set Up & Maintenance
- N/W Messages, Queues, IVR
- N/W Call Recording, DTMF, SBR
- Bespoke / Complex Call Plans
- Free on-site Training & Support

Innovative Products and Solutions

- Call Reviewer – Search, Play, Score & Report on Recorded Calls
- Range of Automated Solutions
- Business Continuity & DR Solutions
- Home Worker Applications

Added Value Services

- Fixed Lines, Data & Outbound Calls
- Global Numbering Services
- Source Memorable / Gold Numbers
- Voice Talent / On Hold Messages
- Consultancy Services

visit our website for further information:

www.performancetelecom.co.uk