

Effective Disaster Recovery Planning...

- Real Time Activation of Multiple Inbound DR Plans
- Contingency Planning for all Fixed Lines and Data
- Unique DR Capability on Inbound Platform Failures

PERFORMANCE TELECOM

Market leading disaster recovery solutions



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Performance Telecom is at the forefront of contingency planning and effective management of both Inbound and Outbound disaster recovery scenarios.

PT specialise in the planning, design and implementation of effective disaster recovery solutions. We utilise Dual Supply of fixed line and data services to provide maximum levels of protection in the event of local issues and network outages.

On the Inbound side, we work with clients to define multiple DR scenarios / states and provide real time activation of each through secure, phone-based interaction. We even offer a unique DR solution in the event of a platform failure, maintaining call delivery in a limited form via the underlying IN (Intelligent Network) platform.

EFFECTIVE DR PLANNING

- Real Time Activation of Inbound DR
- Multiple Inbound DR Scenarios / States
- Dual Supply of Fixed Lines & Data
- Expert Design and Planning
- Maximising 'Business as Usual'
- Unique Inbound Platform DR
- Single Point of Contact / Single Bill
- Excellent Customer Service and Fault Management

Inbound N/W Level Disaster Recovery

- Multiple Inbound Scenarios / States
- Real Time Activation
- Secure, Phone-based Activation
- Range of Crisis Management Tools
- Rapid, Low Cost Solutions

Fixed Line and Data Contingency Planning

- Dual Network Supply
- Contingency Planning – physical entry points and at exchange level
- Full Management of Dual Supply – single point of contact / single bill

Inbound Platform Disaster Recovery

- N/W Platforms can suffer problems, whilst underlying IN remains stable
- PT offer a unique DR capability to maintain call delivery in limited form by utilising the IN – maximising up time