

call us now on **0845 456 1500**



Next Generation Telecoms Provision

- Inbound & Outbound Call Handling
- Access to Multiple Tier 1 Suppliers
- Outstanding Product Set

PERFORMANCE TELECOM

The leading telecoms partner for UK businesses



PERFORMANCE TELECOM

Performance Telecom is a leading independent reseller with over 10 years of knowledge and experience in the telecoms sector.

We work with multiple Tier 1 suppliers to provide 'best fit' inbound and outbound solutions, all delivered through a single bill and single point of contact.

Performance Telecom offers an outstanding product set, specialising in advanced inbound call handling, dual supply of fixed lines and data, with a real focus on disaster recovery.

A range of innovative and bespoke solutions are available, all delivered rapidly, at low cost and over Tier 1 network platforms.

VALUE ADDED SERVICES

- Choice of Multiple Tier 1 Suppliers
- Best Fit Inbound & Outbound Solutions
- Single Bill / Single Point of Contact
- Advanced Inbound Call Management
- Dual Supply of Fixed Lines & Data
- Effective Disaster Recovery Solutions
- Innovative & Bespoke Solutions
- Excellent Customer Services
- Unrivalled Knowledge & Experience

Advanced Inbound Call Handling

- Self Care Set Up & Maintenance
- N/W Messages, Queues, IVR
- N/W Call Recording, DTMF, SBR
- Bespoke / Complex Call Plans
- Free on-site Training & Support

Fixed Line and Data Contingency Planning

- Dual Supply of Fixed Lines & Data
- Expert Design & Planning
- Effective Disaster Recovery
- All Delivered and Managed through a Single Point of Contact / Single Bill

Innovative Products and Solutions

- Call Reviewer – Search, Play, Score & Report on Recorded Calls
- Range of Automated Solutions
- International Freephone Services
- Home Worker Applications

visit our website for further information:

www.performancetelecom.co.uk